



OUR VISION

“Healthy people creating healthy communities”

OUR MISSION

“As a community-governed organization within Ontario’s health and social service system, we engage individuals and communities to improve health and wellbeing.”

MODEL OF HEALTH AND WELLBEING:

RGHS is committed to the Community Health Centre (CHC) and Aboriginal Health Access Centre (AHAC) Model of Health and Wellbeing (May 2013), and is committed to service that is:

- Anti-oppressive and culturally safe
- Accessible
- Inter-professional, integrated and coordinated
- Community-governed
- Based on the social determinants of health
- Grounded in a community development approach
- Population and needs-based
- Accountable and efficient

STRATEGIC DIRECTIONS > > > 2017–2022

1

STRENGTHEN OUR APPROACH TO PEOPLE- AND COMMUNITY-CENTRED CARE

A people-centred approach supports all aspects of health – not just illness care, but also prevention and wellness. It means that programs and services are designed with people and not just 'for' them creating a collaborative approach to health.

2

IMPROVE COLLABORATION WITH HEALTH SYSTEM AND COMMUNITY PARTNERS

The health of people and communities depends on an integrated network of health care providers and community organizations working together to promote and support health, and to provide seamless care when needed.

3

EXPAND ORGANIZATIONAL CAPACITY FOR INNOVATION AND RENEWAL

In response to growing individual and community needs and within a rapidly changing, complex health system, our success depends on our ability to continuously adapt, innovate and improve our programs and services.

PRIORITIES 2017–2022

RGHS will:

- ✓ Put the needs of our clients and communities at the centre of our efforts
- ✓ Strive to reduce barriers and empower all people to take charge of their own health
- ✓ Provide care and programs which are comprehensive, coordinated, timely, equitable and respectful of clients' needs and experiences
- ✓ Engage with our clients as equal partners and will support and work with them to achieve the best possible health and wellbeing

RGHS will:

- ✓ Support and participate in partnerships at all levels across the health sector and beyond to support population health and wellbeing
- ✓ Contribute to a culture of collaboration
- ✓ Create and maintain strong and effective partner relationships to increase system integration across our region

RGHS will:

- ✓ Ensure that it uses its resources wisely in order to deliver quality care and services
- ✓ Embrace new technologies that support our work and our clients
- ✓ Maintain a supportive and positive workplace that attracts and engages effective staff and volunteers
- ✓ Build our capacity to meet community needs through innovation, leadership and a culture of quality improvement



Rideau Community Health Services

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